

Agreement Details

Resident's name: _____

Resident's room number: _____

Home name: _____

Set Top Unit Serial #: _____

Smartcard Serial #: _____

Activation Date Requested. _____

Requested Service (please ✓ or ✕)

Connect service	<input type="checkbox"/>	Disconnect service	<input type="checkbox"/>
Upgrade package	<input type="checkbox"/>	Downgrade package	<input type="checkbox"/>
Add language channel	<input type="checkbox"/>	Remove language channel	<input type="checkbox"/>

Requested Foxtel Package/Channel (please ✓ or ✕)

Standard Aged Care Package \$50.00 per month including GST

Premium Aged Care Package \$75.00 per month including GST

If you subscribe to one of the above aged care packages you can also add the following channels:

Language channel - RAI \$6.00 per month including GST

Language channel - Antenna \$6.00 per month including GST

Agreement

The resident agrees with TLC Aged Care (TLC) that:

- The resident wishes to be supplied with the selected Foxtel package from the Start Date nominated until the latter of:
 - the resident leaves the Home;
 - the date that the resident informs TLC that they wish to cancel their Foxtel package;
 - the date that TLC Aged Care provides the resident with written notification that the Foxtel service is no longer available.
- The resident must pay the charges to TLC Aged Care as set out in the Agreement Details for the Foxtel package (Charges). These charges will be invoiced monthly in advance and will be added to the resident's invoice.
- The charges for the Foxtel package may increase if Foxtel increases its price for providing the service. Foxtel package charges are subject to change by Foxtel and TLC Aged Care is not responsible for any increase in charges.

Agreement to supply Foxtel

- Specialised channels are available on request at an additional cost. Pricing for these channels will be provided based on individual requirements.
- TLC does not guarantee the provision or continuity of the service delivered by Foxtel to the resident and TLC retains the right to cease provision of the service at any time, without compensation to the resident or reduction to any fees or other charges paid by the resident under this agreement.
- The resident will be liable for any misuse, damage or removal of any Foxtel equipment.
- TLC is not liable for any loss or damage caused by the provision of the Foxtel service.

Signed by Resident or Representative**Signed by General Manager**

Signed _____

Signed _____

Name _____

Name _____

Dated _____

Dated _____

Please scan and email this completed form to TLC Foxtel Support at foxtel@tlcagedcare.com.au